

Privacy Policy

This is the Privacy Policy of **The Big Life Course** Limited, which applies to any and all of its products and services experienced by its customers and paid for by its subscribers. In this privacy policy:

The Big Life Course Limited will collect and data on anyone who expresses interest in, participates in, or learns from their participation. This data will include name and email address, and may include phone number and country, which may be given as country of residence, which sessions and courses they have expressed interest or participated in, any learnings they may have gleaned, actions they plan to take and results they may hope to get or have got, and well as any feedback they may have given, together with any aggregations and comparisons of any of the data.

The Big Life Course Limited will not reveal, give or sell the names or emails or other details of any individuals and will keep all attributable data private. However, it will use data to guide what products and services may be of interest to individual customers and groups sharing similar patterns of use, and may published aggregate data, for example 90% of participants recommend this program.

The Big Life Course Limited will publish any updates to this policy on TheBigLifeCourse.com.

- 1. TBLC Agents are expected to uphold the highest ethical standards throughout their work. Any Customer who is not happy with the practices of any TBLC Agent is invited to get in touch and TBLC will take appropriate steps.
- Customers are expected to uphold high standards of behaviour in relation to other Customers and Agents, including behaving respectfully at all times, and to abide by the TBLC Code of Conduct. Any breach of the standards and code may result in their immediate ejection and ongoing exclusion from TBLC.

Subscription

3. TBLC-SP may enable people and organisations to subscribe for access to a range of Events, and TBLC-SP may add to, modify or withdraw Courses at any time, while endeavouring to provide reasonable notice.

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4. Customers may choose the Events that they attend and are under no obligation to attend any Event except where they have made a booking.

Attendance

- 5. Customers are asked to notify TBLC of their proposed attendance at any and all events, and are expected to arrive in advance of the start of each Event they wish to attend.
- 6. Attendance at TBLC-SP Events will usually be restricted to Customers. However, TBLC-SP, at its discretion, may make selected events open, e.g. to Customers' contacts and friends.
- 7. People with pre-existing mental conditions, should not participate in TBLC, and people who are undergoing therapy should not participate without the approval of their therapist.

Disclaimer

- 8. TBLC will generate greater awareness of big questions about life. Customers who find that they encounter any distress are expected to notify TBLC-SP and seek professional help.
- 9. Neither TBLC-SP nor its agents are responsible for any interpretation or mis-interpretation, nor any action nor absence of action, by any Customer during or arising from their participation in any TBLC Event.

Payment

- 10. TBLC-SP will usually charge a one-off, per-person, registration fee and a monthly fee, that will provide access to TBLC Events.
- 11. Subscribers are required to pay for TBLC in advance of the period or Event to which payment pertains. Non-payment for a relevant period may result in the associated Member being unable to participate in TBLC until payment is made.
- 12. Subscribers may cancel a Members' subscription at any time. They may in future choose to renew, when a re-registration fee will be payable.

Copyright

- 13. Customers may quote TBLC Agents, including wordage provided at Events, providing due attribution is given, however TBLC Content remains subject to the general laws on copyright and the restrictions so implied.
- 14. Customers are prohibited from naming, attributing quotations of other Customers, or referring to them by name outside TBLC Events, without their express written permission.
- 15. TBLC may seek and Customers may choose to give written and other recorded endorsements of TBLC, in particular and/or in general.

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Recordings

16. TBLC-SP may record sessions and at its discretion make these available to Customers and edited clips for promotional purposes.

Data

- 17. TBLC-SP will maintain data on Customer bookings, attendance and feedback and use it to extend and improve its products and services.
- 18. TBLC-SP will maintain Customer's contact details and usual country of residence. TBLC-SP will not keep or store data on Customers' race, ethnic opinions, religious beliefs, trade union membership, genetics, biometrics, health or sexual orientation.
- 19. TBLC-SP will provide a Customer who asks with a copy of any and all data held on them. TBLC-SP may at its discretion maintain a record of which Events Customers have attended and in as much as it manages to do so, may make this available to each relevant Customer.
- 20. TBLC and its Agents will use their best endeavours to comply with all relevant laws and regulations.

Changes

21. TBLC-SP may make any reasonable changes to these Terms and Conditions at any time and publication of the revised Terms and Conditions on TheBigLifeCourse.com shall be deemed to be sufficient notice.